

## LEADERSHIP COMMITMENT

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As ONE AGRO, we are committed to providing all necessary resources and support to ensure the effective implementation and continuous improvement of the ISO 9001:2015 Quality Management System, ISO 14001:2015 Environmental Management System, and ISO 45001:2018 Occupational Health and Safety Management System and their processes within our internal and external processes, with a focus on "CUSTOMER FOCUS", in line with the needs and expectations of our customers and interested parties, while maintaining and improving the intended outputs.

### With this commitment, we aim to:

- Ensure that the ISO 9001, ISO 14001, and ISO 45001 Management Systems are aligned with the strategic direction of our organization,
- Establish the necessary organizational structure and support the required resources for the effectiveness and accountability of the management system; create an integrated management system structure aligned with our company's strategic plans, internal and external context analyses, management system policies, and objectives through the involvement of relevant teams,
- Consider increasing customer satisfaction, reducing environmental impacts, and preventing occupational accidents and occupational diseases as our primary management priorities,
- Fully comply with all legal requirements and other applicable compliance obligations and continuously monitor such compliance,
- Ensure the understanding and adoption of the concept of "department leaders" instead of "department managers" in order to promote leadership awareness among all department responsible persons,
- Provide all employees with training on "Change Management", "Risk-Based Thinking", "Process Approach", and General Awareness of Management Systems to ensure continuous improvement of the management system, support participation through planned continuous training programs, and develop, adopt, and correctly understand the sense of leadership. Through these trainings, increase awareness of the importance and effectiveness of the Quality Management System,



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- Encourage department leaders to improve quality, environmental, and occupational health and safety management systems within their areas of responsibility, and ensure that this approach is supported by top management,
- Strengthen effective communication and cooperation with suppliers, customers, and other interested parties,
- Provide all necessary resources, including human resources, technology, and infrastructure, to ensure the effectiveness of the Integrated Management System.

These are among our key and primary objectives.

Our company adopts a continuous development and improvement approach, supports its employees through regular training programs, and aims to maintain customer satisfaction at the highest level in line with our quality policy and objectives. Within this scope, we consider identifying and meeting the needs and expectations of not only our customers but also all interested parties as a fundamental principle, and we continuously improve the necessary processes and practices to enhance the effectiveness of our Quality Management System.

15.06.2026

Barış Büyükyörük  
General Manager



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